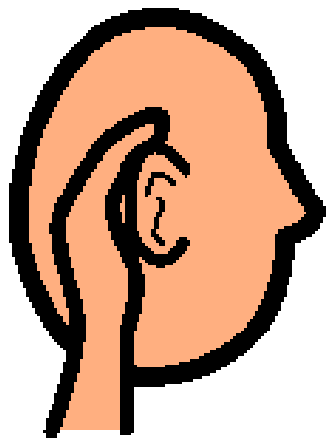


Habit 5: Seek First to Understand,
Then to Be Understood

First



Then

